

IFIC FLARE



Fire Risk Alert: HP Battery Recall

IFIC Forensics is alerting insurers and loss adjusters to a potential fire risk related to HP batteries in laptops and mobile workstations.

HP has recalled 78,500 batteries due to overheating issues which can cause fire and burn hazards. This recall is considered an expansion of its previous battery recall in January 2018 of 50,000 batteries.

Specifically, the batteries were either sold inside of or as accessories to: HP ProBooks (64x G2 and G3 series, 65x G2 and G3 series, 4xx G4 series), HPx360 (310 G2), HP Pavilion x360 11-inch Notebook PC, HP 11 Notebook PC, HP ZBook (17 G3, and Studio G3) mobile workstations. The batteries were also sold as accessories or replacement batteries for the HP ZBook Studio G4 mobile workstation, HP ProBook 4xx G5 series, HP ENVY 15, HP Mobile Thin Clients (mt21, mt22, and mt31), or for any of the products listed above. The batteries were shipped between December, 2015 and April, 2018 as part of the HP laptops listed, as well as sold separately between December, 2015 and December, 2018.

Consumers can visit [HP's battery recall site](#) to find out whether their laptop is affected.

HP has warned consumers not to try and remove the batteries - laptops will need to be shipped back to HP to be repaired. The company has developed a BIOS update that will put the battery into a "battery safety mode." This mode will discharge the battery and prevent it from being recharged.

IFIC Forensics urges users to be vigilant and advises insurers and loss adjusters that they may wish to review their claims files to identify any relevant losses.

We hope you find the 'IFIC Flare' service informative and we would welcome any feedback via cshorten@ific.co.uk

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